



Hockanum Valley Community Council, Inc.

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Member United Way of the Capital Area
www.hvcchelps.org

Hockanum Valley helps...

To our Dial – a – Ride Clients,

As Dial – a – Ride has grown in size alongside its communities as a business, so too has our responsibility to the clients we serve. As a non-profit, serving the community has always been a priority over revenue. However there is a balance that must be struck between the two for Dial – a – Ride to continue to be the dependable and integral piece of the Tri – town area that it is today. We would like to take this time to remind you of the importance of the \$2.00 donations that you provide us when using our service. Each contribution really does make a difference; without them we would not be where we are today. So with that in mind we ask that you continue to make a difference for us as we try to make our service better for you.

Additionally, effective October 1, 2016 HVCC Dial – a – Ride will now be requiring an annual registration fee for the use of Dial – a – Ride. This registration fee will be put to use to combat the rising costs of our industry and to ensure that we are best equipped to provide our clients with the best possible service. This once – annual fee will be \$20.00. Once paid, the \$2.00 donations that you already provide are all we ask of you. We are also aware that some of our clients are in financial hardship, and we are willing to work with anyone who is willing to work with us. However, this change does affect all of our registered DAR clients. Those who currently utilize a fee waiver will have to contact us to reevaluate your status.

After October 1, 2016, you will have until October 31, 2016 to pay your registration fee. Again we thank you for your understanding at this important crossroads in Dial – a – Rides' history. If you have any questions or concerns please do not ask your driver but feel free to contact us at the Transportation office 860-870-7940.

Thank you,

Michele Lundberg
Director of Transportation

David M. O'Rourke
CEO